





# ADVANTAGE PLANS

Advantage Plans are one of the most worthwhile investments you can make for your home. They increase efficiency, lower energy costs and reduce costs of repairs. Call **800-445-0120** and enroll in an Advantage Plan today and start saving money!

## Gold Level – HVAC Advantage Plans

- ✓ Annual 20 point inspection of and cleaning of equipment (2 cleanings for heat pumps)
- ✓ No Call Out fees
- ✓ Priority Response. Move ahead of non-member appointments
- ✓ Save 20% on all HVAC, Plumbing, Electrical and Handyman service any time you need us

## Gold Level – Plumbing Advantage Plan

- ✓ Annual 20 point inspection of drains, fixtures and pipes for leaks
- ✓ Inspect and clean disposals and water conditioning systems and flush water heater
- ✓ No Call Out fees
- ✓ Priority Response. Move ahead of non-member appointments
- ✓ Save 20% on all HVAC, Plumbing, Electrical and Handyman service any time you need us

## Platinum – Combination HVAC & Plumbing Advantage Plan

- ✓ Enjoy all of the benefits of the Gold Level HVAC and Plumbing Advantage Plans

## All Season - Advantage Plan

**Servistar will visit your home Spring, Summer, Fall and Winter to perform maintenance checks and repairs.**

- ✓ Perform cleaning and tune up on AC equipment.
- ✓ Perform cleaning and tune up on heating equipment
- ✓ Check all faucets for drips and repair as needed
- ✓ Check and clean range hood filters
- ✓ Check all handrails, steps and sidewalks for any hazards
- ✓ Replace batteries in smoke detectors
- ✓ Check and replace light bulbs as needed
- ✓ Check all smoke detectors
- ✓ Turn off pilots for gas fired heating appliances
- ✓ And much more!

**Visit our website or give us a call for a complete list of tasks that will be performed during each season.**

## GENERAL TERMS AND CONDITIONS OF ADVANTAGE PLANS (2011)

1. Plan will be effective immediately upon execution and payment of this agreement. Maintenance performed under this Plan will be at the mutual convenience of the Customer and Servistar® (herein referred to as "Company").
2. Service plan shall cover one Professional Tune-Up ("PTU") for covered AC & Heating equipment, or one PTU for plumbing. Repairs done under the Service Plan shall be performed at 20% discounted off of labor. Repair parts are not covered under the terms of this service plan.
3. It is the responsibility of the Customer to call and schedule an appointment for annual maintenance and Advantage Plan Members will receive priority service calls Monday-Friday 8a.m. – 8 p.m. Call for weekend availability.
4. This Plan is renewed automatically each year unless the customer gives company written notice of the Customer's intention not to renew. This written notice must be received not less than 30 days prior to the expiration of the then – current term. Upon termination for any reason, there shall be no refund or credits allowed. This plan cannot be transferred from one piece of equipment to another or another homeowner.
5. Company shall not be required to furnish any items of equipment, labor or other services, including, but not limited to, the performance of any tests, which are recommended or required or which may be required at the same future date by any insurance company(ies) any governmental agencies or authorities, and/or pursuant to any statutes, regulations or other laws.
6. Company shall be released of liability for failure or delay to provide, within reasonable time, the service called for under this Plan when failure or delay may result from strike or other labor disturbance; fire, flood, lightning, or other acts of God; from supply shortages; government regulations; extreme weather conditions or unavailability of parts.
7. Company shall be released of liability for any direct or indirect consequential damages in any way arising out of performance or nonperformance of its obligations under this Service Plan, including but not limited to injury to, or death of, person or property damage of any description resulting from defects in or failure of operation of any equipment or related items covered under this Plan. Company shall be released of liability for any loss or damage whatsoever caused by a leak of any kind. The Customer is responsible for notifying appropriate government agencies or insurance companies.
8. Company shall be released of liability for any loss, damage, consequential damages, breach of contract or any other damages of any nature based upon expressed warranty, implied warranty or other legal theory due to the non-operation of malfunction of the equipment, including damage to property or personal injury caused by the equipment, unless said malfunction or non-operation of said equipment is due solely to the negligence of Company.
9. COMPANY HEREBY DISCLAIMS ANY AND ALL WARRANTIES OF ANY KIND, EXPRESSED OR IMPLIED, IN CONNECTION WITH ANY GOODS AND/OR SERVICES TO BE PROVIDED TO CUSTOMER AS PROVED HEREIN, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION.
10. This is the entire Plan. This Plan cancels and supersedes all prior Plans on service except installation contracts.
11. By signing this document and/or returning payment of the Plan to the Company, the Customer agrees to all terms and conditions listed on this brochure during the term of this Plan and any renewals thereof. The Customer agrees that in the event there are any changes in the future, the terms and conditions of this Plan shall continue to apply.